

ROYAL UNIVERSITY OF DHAKA  
Department of Hotel Management and Tourism  
Program: BHMT  
Final Examination, Spring-2020 (Retake)  
Distribution of Assignment Topics with Viva Schedule

Instructions

Ø Assignment Format:

- (a). Length of the assignment will be 2000 to 3000 words.
- (b). Must be in three part such as theoretical frame work, body of the text and conclusion along with cited reference (if applicable) at the end.
- (c). Font size will be 12 points and line's space 1.5. Times New Roman font will be preferred. Page margin will be 1 inch in all sides.
- (d). Printed on offset white paper size A4.

Ø Font Cover Page Format:

- (a). Course Code & Course Title, (b). Assignment Topic, (c). Exam's Name, (d). Student's Name, (e). Student's Id No. (f). Semester's Name and Year, (g). Course Teacher's Name and Designation, (h). Department's Name, and (i). University's Name and Address.

Ø Marks Distribution:

Assignment	40 Marks
Viva voce (Viva Exam)	10 Marks
Total	50 Marks

- Ø Last Date of Submission: July 9, 2020 (Must be Sent to Course Teacher's E-mail Address)

- Ø Students will be called for a Viva voce for each of their courses by their respective course teachers as per below schedule:

Date	Time
10.07.2020	11 am -12pm

In order to attend the Viva voce, students are requested to follow the given Zoom links from their course teachers in our facebook group (<https://www.facebook.com/groups/rudhmtonlineclass>) according to the schedule.

N.B. Students can also attend in their Viva Exams over phone by making prior contact with the course teachers (if facilities are unavailable).

Sl.	Course Code	Course Title	Title of Assignment	Course Teacher
1	HMT 103	Front Office Operations	Determine the types of reservation and evaluate the role of Sales Department in hotel reservations.	Mr. Malay Sarker <a href="mailto:sarker.malay@royal.edu.bd">sarker.malay@royal.edu.bd</a> Cell: 01712660522
2	HMT 104	Housekeeping Operations	Identify public areas of a five star hotel and analyse the role of Housekeeping to create a positive image to the guests about the hotel.	Mr. Malay Sarker <a href="mailto:sarker.malay@royal.edu.bd">sarker.malay@royal.edu.bd</a> Cell: 01712660522
3	HMT 202	Geography of Tourism	Classify world climatic zone and evaluate the impacts of climate change on tourism industry.	Mr. Malay Sarker <a href="mailto:sarker.malay@royal.edu.bd">sarker.malay@royal.edu.bd</a> Cell: 01712660522
4	HMT 232	Service and Quality Assurance in Hotel and Tourism	Relate service quality and customer satisfaction; analyse the factors for customer satisfaction in hospitality industry.	Mr. Malay Sarker <a href="mailto:sarker.malay@royal.edu.bd">sarker.malay@royal.edu.bd</a> Cell: 01712660522
5	HMT 321	Hotel Operations and Management	Advantages of interdepartmental coordination of a hotel for smooth operation and determine different areas that can generate revenue for a hotel.	Mr. Malay Sarker <a href="mailto:sarker.malay@royal.edu.bd">sarker.malay@royal.edu.bd</a> Cell: 01712660522
6	HMT 322	Hotel and Tourism Marketing	Benefits of advertising and Determine the best medium of advertising for the hotel industry.	Mr. Malay Sarker <a href="mailto:sarker.malay@royal.edu.bd">sarker.malay@royal.edu.bd</a> Cell: 01712660522
7	HMT 422	Food & Beverage Control	Factors of Controlling Costs in F&B and determine that a standard storing and issuing procedures can play a vital role to control the F&B costs.	Mr. Malay Sarker <a href="mailto:sarker.malay@royal.edu.bd">sarker.malay@royal.edu.bd</a> Cell: 01712660522
8	HMT 217	Facilities Management	The concept of Facilities Management and its application as a management tools in the Hospitality Industry.	Mr. Solaiman K Bhuiyan <a href="mailto:kabir.solaiman@royal.edu.bd">kabir.solaiman@royal.edu.bd</a> Cell:01675937876